



## Guelph Lakes Golf Club Covid – 19 Operating Protocols

Please take a moment to review and **understand** the following protocols that have been put into place at Guelph Lakes Golf Club to best provide a safe and healthy environment for our guests and staff. Please follow all protocols to ensure we are able to remain open during this difficult time. **Failing to comply with the following may result in removal from the property with no refund!**

### BEFORE YOUR ROUND / DAY OF PLAY

- If you are experiencing signs of COVID-19 please **do not** come to the course
- It is mandatory to book a tee time before heading to the course, you will not be paired with other players if you arrive without a tee time
- Travel to the course separately, not as a group (unless coming from same household)
- We ask that you pre pay for your golf when booking if possible
- Please arrive to the course no sooner than **20** minutes prior to tee time
- Face masks are **Mandatory** to enter the clubhouse as per Guelph Wellington Public Health ( fine up to \$5000)
- **Enter** using the front proshop door ( will be kept open weather permitting)
- **Check In** one person at a time keeping a distance of 2 metres apart, if paying at the club please use tap if available
- **Exit** using the back door near the putting green ( will be kept open weather permitting)
- All other doors will remain locked
- No golf club rental available, please have your own clubs
- Power cart rental is single riders only ( we encourage those who can walk to do so)
- Power carts will not be reserved, available on a first come first serve basis
- Power carts will be sanitized after each use
- Practice greens limited to next group on the tee only
- Practice range will have a limited number of hitting areas and is open for golfers on the tee sheet that day and Driving Range Pass holders only (1 large bucket per day)
- Clubhouse washrooms are open and will be cleaned and sanitized on a regular basis
- **Limited food and beverage service available** (no on course beverage service)

- Hand sanitizer stations will be located in proshop and washrooms
- High touch areas will be sanitized regularly
- **Arrive Prepared;** we encourage you to please bring your own hand sanitizer, wipes, face covering to use on the property
- Please bring your own bottled water and snacks with you

#### **ON THE COURSE**

- Be aware of and remain vigilant of mandatory physical distancing ( **2 metres apart**)
- Tee times are spread out to allow physical distancing throughout the round (**10 min intervals**)
- Cups will be have a stopper to prevent the ball from reaching the bottom of the hole
- Flagsticks must not be touched or removed from the hole
- Ball washers have been removed
- Bunker rakes are removed , play lift and place in the bunkers, please smooth the sand with your foot when exiting the bunker
- On course portable washrooms are removed
- Garbage cans removed
- Benches removed
- Please play at a brisk pace of play to avoid groups waiting for others
- Remember to practice physical distancing at all times ( tee boxes, fairways, greens )
- If threatening weather approaches **do not gather in rain shelters**, please return to your vehicles immediately
- Please wash your hands at the outdoor sink if entering the clubhouse after 9 holes

#### **AFTER YOUR ROUND**

- No handshakes or high fives
- Continue practicing physical distancing ( 2 metres apart)
- Please take your garbage with you
- Park power carts in the designated return area
- Patio is now open ( maximum of 20 minutes seated per group)
- If you must re-enter the clubhouse please wash hands at outdoor sink before entering
- No socializing in the clubhouse or parking lot

**We will be monitoring all golfers to ensure physical distancing is being maintained at all times. Failure to comply may result in removal from property with no refund. Understand that following these protocols cannot GUARANTEE 100% safety. If you are vulnerable or uncomfortable in the current environment please stay home.**